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- guest information packages on hotel services
- breakfast order cards
- "Do Not Disturb" sign
- telephone directory
- ice buckets/glasses/tray
- Bible
- room service menu

3. PROBLEMS AND IMPORTANT INFORMATION MAY INCLUDE:

- guest problems
- guest complaints
- guest requests
- room damage
- missing items
- noticeable fire or safety risks
- out-of-order equipment ...

TRAINEE COMPETENCY MANUAL: HOUSEKEEPING

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Hotel Housekeeping - Tutorialspoint

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hotel housekeeping a training manual

Job Description for a Hotel Housekeeper Performs routine duties in cleaning and servicing of guest rooms and baths under supervision of housekeeping supervisor. A hotel housekeeper promotes a positive image of the property to guests and must be pleasant, honest, friendly and should also able to address guest requests and problems.

H O U S E K E E P I N G

Hotel Housekeeping Training Manual with 150 SOP, 1st edition comes out as a comprehensive collection of some must read hotel & restaurant housekeeping management training tutorials written by hospitality-school.com writing team. All contents of this manual are the product of Years of Experience, Suggestions and corrections. Efforts have been made to make this manual as complete as possible ...

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